By Regd. Post Corrier By hand

Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Bargarh, Pin-768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 2145 4)

Date: 30/11/2024

Present:

Sri A.K. Satapathy, President

Sri B.Mahapatra (Co-opted Member)

		Sri A.P.Sahu Member	(Finance)						
1	Case No.	BRL/787/2024							
		Name & Address			Const	umer No	Contact No.		
2	Complainant/s	Bharat Chandra Mahanand At-Ganda Panpali, Po-Laikera Dist-Jharsuguda			4135-28	4135-2813-0009 9		37	
3	Respondent/s	S.D.O (Elect)-II, Jh	Division J.E.D, TPWODL, Jharsuguda		,				
4	Date of Application	13.11.2024							
	In the matter of-	1. Agreement/Termination X 2. Bil			2. Billing D	Billing Disputes			
		3. Classification/Reclassification of Consumers 5. Disconnection / Reconnection of Supply			4. Contract	ct Demand / Z		X	
					1	ion of Equipment & us of Consumer		X	
5		7. Interruptions		X	8. Metering				
3		9. New Connection		X		Quality of Supply & GSOP X Shifting of Service Connection X			
		11. Security Deposit / Interest			_	& equipments			
		Ownership				oltage Fluctuations			
		15. Others (Specify) -X							
6	Section(s) of Electricity Ac								
7	OERC Regulation(s) with	1. OERC Distribution (Conditions of Supply) Code,2019 $\phantom{aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa$							
	Clauses	2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004							
		3. OERC Conduct of Business) Regulations,2004							
		4. Odisha Grid Code (OGC) Regulation, 2006 5. OFRC (Terms and Conditions for Determination of Tarin)							
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004							
		6. Others							
8	Date(s) of Hearing	13.11.2024							
9	Date of Order	29/11/24							
10	Order in favour of	Complainant Respondent Others							
11	Details of Compe	NIL NIL							

of Camp: ESO Office, Laikera, Jharsuguda

Appeared

For the Complainant- Bharat Chandra Mahanand

For the Respondent - SDO(Electrical)-II, JED, TPWODL.



GRF Case No- BRL/787/2024

Bharat Chandra Mahanand At-Ganda Panpali, Po-Laikera Dist-Jharsuguda Consumer No-4135-2813-0009 **COMPLAINANT**

VRS

SDO(Electrical)-II, JED, TPWODL.

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahapatra) (Co-Opted Member

Co-opted Member Grievance Redressal Forum Copy Q.P.L., Burla - 768017

Grievance Redressal Forum TPWODL, Burla - 768017

A.K. Satapathy Grievance Redressal Forum TPWODL, Burla - 768017

1. Bharat Chandra Mahanand, At-Ganda Panpali, Po-Laikera, Dist-Jharsuguda

Sub-Divisional Officer (Elect.)-II, JED, Jharsuguda, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer

Executive Engineer (Elect.), JED, TPWODL, Jharsuguda

The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)

GRIEVANCE REDRESSAL FORUM, Qtr. No-SD 6/2, Souray Vihar, Near NSC College, BURLA-768017

	e-mail: grf.burla@tpwesternodisha.com	
	GRIEVANCE REDRESSAL FORUM	/
Complaint No.	Receiven	
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Relief sought for.		
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Any interim relief soug	ght for, pending final decision.	
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Whether the subject ma	atter of the case is pending adjudication in Hon'ble High Co	
Consumer Forum or any	y other Court. If so please give details.	M,
Date of filing complain i	in the office of ESO/SDO/EE (Documentary evidence to be	
enclosed).	4	
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Complain no. allotted by	the office of ESO/SDOTEE, if any	
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Mgratic II to Applicant

Blade - 3227 - .